ORGANISATION AI INTELLIGENCE

Bank of America

Global bank | North America | BAC

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87 VACANCIES ANALYSED	**11** DISCLOSURE FINDINGS	**0** RELATED NEWS ITEMS

EXECUTIVE EVIDENCE READOUT

TALENT 87 evidence-matched vacancies analysed; the strongest observed build theme is GenAI, copilots & agents (43).

DISCLOSURES 11 source-verified findings across 11 retained documents. Latest highlighted finding: Risk factors disclosed for emerging technologies and artificial intelligence.

RELATED INTELLIGENCE No qualifying related news item is currently retained.

HIRING THEMES

Leading build themes

GenAI, copilots & agents (43) | Data foundations & analytics (32) | AI platforms & infrastructure (29) | Risk, governance & responsible AI (28) | Operations & process automation (12) | Document & knowledge intelligence (11)

Where demand sits

Technology & engineering (40) | Operations & service delivery (14) | Markets, investment & treasury (12) | Risk, controls & compliance (8) | Credit, underwriting & claims (4) | Customer, product & propositions (4)

Workforce mix

AI/ML engineering (30) | Domain analytics & decision intelligence (17) | Operations, automation & enablement (12) | AI platform & MLOps (10) | Risk, compliance & control intelligence (7) | Data engineering & architecture (4)

Named technology signals

Python (39) | SQL (22) | Azure (19) | AWS (14) | Kubernetes (14) | Google Cloud / Vertex AI (10)

OFFICIAL AI DISCLOSURES

Risk factors disclosed for emerging technologies and artificial intelligence

Bank of America identified risks concerning the development, implementation, use, and management of emerging technologies, including artificial intelligence. These risks encompass the potential inability to achieve expected benefits such as increased productivity and cost savings.

"the risks related to the development, implementation, use and management of emerging technologies, including artificial intelligence and the ability to achieve expected or potential benefits, such as increased productivity and cost savings;"

31 Jul 2026 | Explicit objective | Bank of America quarterly report filed 31 Jul 2026

Open disclosure evidence ->

AI productivity tools deployed across multiple business segments to enhance capacity and efficiency

Bank of America has deployed various role-specific AI tools. This includes equipping more than 20,000 wealth professionals with AI for meeting-related activities, around 4,000 Corporate & Investment Banking professionals with AI for research and presentations, and approximately 19,000 developers with real-time coding assistance, which has increased productivity by over 20%. Additionally, the firm has approximately 200,000 active users generating over 400,000 prompts per day.

"ü >20K wealth professionals equipped with AI to assist with meeting-related activities to increase advisor capacity to serve additional clients ü ~4K Corporate & Investment Banking professionals using AI for research and presentation preparation to enhance client coverage and growth opportunities ü ~19K developers leveraging real-

time coding assistance, increasing productivity >20%"

14 Jul 2026 | Explicit objective | Bank of America results filing filed 14 Jul 2026

Open disclosure evidence ->

Over 300 AI and machine learning use cases approved alongside generative AI rollouts

The bank has approved over 300 AI and machine learning use cases. Of these, 114 generative AI use cases are live, with 34 of them being fully deployed.

">300 AI / machine learning use cases approved | 114 live generative AI use cases with 34 fully deployed"

14 Jul 2026 | Inferred objective | Bank of America results filing filed 14 Jul 2026

Open disclosure evidence ->

AI systems integrated into customer service and sales workflows

The bank has integrated multi-process AI-enabled systems into client-facing workflows. This includes approximately 5,000 call centre agents receiving automated real-time recommendations, and about 2,500 Global Payments Solutions representatives using AI to accelerate responses to client inquiries.

"ü ~5K call center agents receiving automated recommendations with real-time results ü ~2.5K Global Payments Solutions sales and servicing representatives using AI to expedite response time to client inquiries"

14 Jul 2026 | Inferred objective | Bank of America results filing filed 14 Jul 2026

Open disclosure evidence ->

Workforce reskilled with over 600,000 AI training courses completed

To support its front-line productivity efforts, Bank of America's workforce has completed over 600,000 AI training courses as part of its reskilling and training-at-scale initiative.

"Reskilling Workforce and Training at Scale >600K AI training courses completed"

14 Jul 2026 | Inferred objective | Bank of America results filing filed 14 Jul 2026

Open disclosure evidence ->

Emerging technology risks highlighted around artificial intelligence implementation

Bank of America identified risks relating to the development, implementation, use, and management of emerging technologies, specifically pointing out artificial intelligence and the uncertainty of achieving expected benefits like cost savings and productivity.

"the risks related to the development, implementation, use and management of emerging technologies, including artificial intelligence and the ability to achieve expected or potential benefits, such as increased productivity and cost savings"

14 Jul 2026 | Explicit objective | Bank of America results filing filed 14 Jul 2026

Open disclosure evidence ->

RELATED AI NEWS

No qualifying related news item is currently retained for this organisation.

SOURCES AND SCOPE

Hiring themes aggregate a point-in-time census of evidence-matched public vacancies; individual vacancies are intentionally excluded. Disclosures are extracted from official investor materials. Related news is retained reporting that names the organisation and is kept separate from company statements.

Official investor relations ->
Official careers source ->